

Ongoing Database Monitoring.

This involves monitoring your database in several areas; overall growth, disk usage, Buffer Hits, number of records, Index key usage, etc. The reason for database monitoring is to be proactive about preventing a database crash before it has time to accumulate critical mass. This is an insurance policy against the risk of business system downtime.

A weekly, monthly, or bimonthly report can be issued showing all the current trends; depending on whatever the customer wants in the way of frequency.

Notes:

- This work can be performed remote (if the network allows outside access) or onsite.
- If the customer makes changes to their database, it can also be noted in the report to help track changes. This report can be used for executive reporting to higher management.
- Input from the customer as to business hours peak run times, slow times, and other characteristics of the business' activity are extremely helpful.

Time: On average, this process is best performed on 1-4 hours per week over a long period of time (as in continual monitoring).